

How long does it take for COVID-19 payments to come through?

Who	What	How	When
Services Australia	Set up your myGov account and check your eligibility.	https://www.servicesaustralia.gov.au/individuals/online-help/create-mygov-account	As soon as you can, it can take a few days to get necessary information together
ATO	The ATO processes your application.	If approved, notifies you via your myGov inbox.	2-3 business days after you submit your application
Your Super member account	We process the payment to you or contact you if further information is needed.	Sent by EFT to the bank account specified in your myGov application	Within 5 business days of the ATO notifying us. It takes a further 3-5 business days for the money to be in your bank account.
What should I check once I have looked at myGov and viewed my Super Fund(s)			
Super Funds	Confirm you still have a balance in the Fund, and if you have insurance. This way when you make your application, you will know if the funds are there to withdraw, and if you wish to leave enough to cover insurance. Often the balance held by the ATO may have based on last years' reporting.		
myGov	Cannot see your super? Check that your date of birth and your tax file number are correctly recorded by myGov and by your super fund. Check your member Online Portal to confirm your details and balance.		
moneysmart	There is support and services available to help you. https://moneysmart.gov.au/covid-19 will show you steps to look after yourself and your money and only takes minutes to read, and consider the options available to you.		

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